



THE MYALGIC ENCEPHALOMYELITIS ASSOCIATION OF ONTARIO

Please join us for our ANNUAL GENERAL MEETING!

When: Saturday, September 29, 2012
Time: 1 – 4 p.m.
Where: Auditorium of Women's College Hospital
76 Grenville Street, Toronto, Ontario

- Join us for a very informative, and varied business agenda

Special Guest Speaker TED BALL



Well known speaker and transformation coach

PATIENT-CENTRED CARE: THE TRANSFORMATION AHEAD. Guest speaker Ted Ball is a well-known blogger on the topic of patient-centred care. In his day job, Ted is a Transformation Coach with Quantum Transformation Technologies and works with hospital CEOs to support strategic change. He works with front-line care providers using patient experience design methodologies (Webpage & Blog @ TEDBALL.COM) to dramatically improve patient and staff satisfaction rates. Ted is also the pro bono political/health policy consultant to the The Myalgic Encephalomyelitis Association of Ontario and has recently been appointed Chair of the *Steering Committee for the Environmental Health Centre of Excellence -- the so-called "hub and spoke" model of care delivery.*

Everyone Welcome! Wheelchair accessible, Fragrance/Scent Free only please!

For further information, call 416-222-8820 or 1-877-632-6682
Email us at info@meao.ca or visit our website at www.meao.ca

